

PROFESSIONAL LIABILITY INSURANCE POLICY FOR TRAVEL AGENTS

ERRORS & OMISSIONS COVERAGE

In today's litigious society, disgruntled clients are suing their travel agents for real or imaginary errors and omissions sometimes caused by the negligence of the travel vendor's employees. Mistakes can and do occur, and certainly not every client sues as a result.

Common scenarios for E&O claims involve dissatisfaction with travel arrangements, alleged failure to advise of needed travel documents, and, yes, actual booking errors; for example, ticketing a traveler to Portland, ME when the passenger wanted to go to Portland, OR.

"Errors & Omissions" (E&O) claims do not necessarily involve an actual error on the part of a travel agent. Simply the perception of an error or omission by a client can give rise to a claim.

This is an "Errors & Omissions Only" policy. It does not include coverage for general liability claims. Therefore, this policy will not respond to claims arising from bodily injury, property damage or personal injury liability.

POLICY DETAILS AND ITH PROCEDURES

ITH has made arrangements to provide the Professional Liability Insurance Policy for Travel Agents with Liberty Surplus Insurance Corporation, Boston MA.

The Policy No.: TAP100014-0106

The policy period is: March 06, 2006 – March 06, 2007

The limits of liability for each incident: \$1,000,000 with the aggregate also at \$1,000,000.

The deductible for each claim: \$500.00. The deductible amount specified above applies to both damages and defense costs.

ITH is billed for the agency coverage of this policy, **plus an additional \$100.00 per each Independent Contractor (IC) per year.**

Each IC will be required to participate in the coverage and premium payment. ITH accounting personnel will bill each IC for their respective \$100.00 premium. IC'S may provide their own Professional Liability Insurance, and by providing ITH management with a copy of their policy and naming ITH as co-insured, then the \$100.00 premium is waived for the same period of coverage.